

## Case Study : The Duke of Lancaster's Regiment

### Clarity delivered at RHQ after major organisational merger

RHQ LANCS are now reaping major benefits following extensive data work and enhancements to existing application.

Following the merger of three Regiments, the newly formed Regimental Headquarters of The Duke of Lancaster's Regiment were faced with thousands of personnel records that needed to be brought together into an existing database. After discussions with our consultants, they decided to commission us to:

- **Standardise data format**
- **Remove duplicated entries**
- **Load the data from all three regiments**
- **Enhance the existing legacy system**

After the development of data cleansing and formatting tools, numerous workshops and several on-site visits, the **Constituency Database** was implemented at the Regimental Headquarters. Providing a centralised, networked solution for the staff there has allowed Colonel Amlot OBE DL to provide exceptional service to Regimental constituency. Queries and updates are now dealt with in a timely fashion and the yearly publication of the "Kingsman" is now a painless exercise.

A great partnership delivering a great application.

**Pennine IT Solutions Ltd** provides a number of online applications that can be seamlessly integrated into your business to provide major benefits and increased customer loyalty. Additionally, due to our sophisticated technology stack and business knowledge, we can ensure:

- An understanding of your business
- Speed of delivery
- Cost effective solutions
- Robust applications
- Automated backups



**IT Consultancy – Process Design  
Bespoke Software Design  
Online Applications (Web Apps)  
Project Management  
Remote Data Backups**



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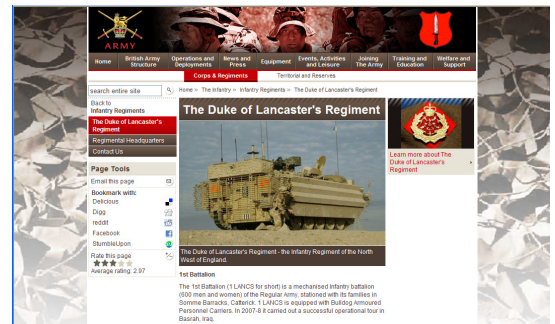
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The Regimental Headquarters of the Duke of Lancaster's Regiment is based in Fulwood Barracks, Preston, Lancashire. There are also county and city offices in Carlisle, Liverpool and Manchester.

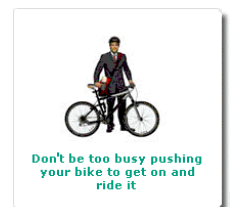
The job of Regimental Headquarters is to manage Regimental funds, deal with welfare needs, support the Regimental Association (currently 33 branches), stay in touch with the cities and boroughs that have given the Regiment their Freedom (22 so far), maintain contact with allied ships and regiments throughout the world and support the six museums and three Regimental chapels that are directly linked to the Duke of Lancaster's Regiment. We process applications from officer candidates for the Regiment and we assist the Army's recruiting staff to manage the inflow of soldier recruits.

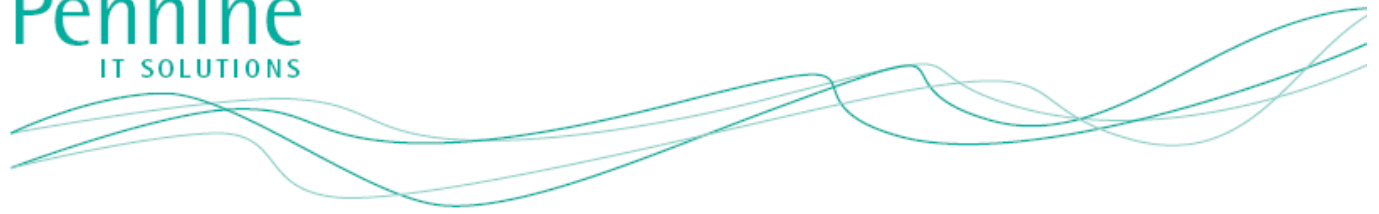
Regimental Headquarters publishes the 'Kingsman', our annual Regimental Journal, once each year. Additionally, for a small fee, the four offices will answer family history enquiries relating to service in one of our antecedent regiments.

Visit us at <http://www.army.mod.uk/>



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